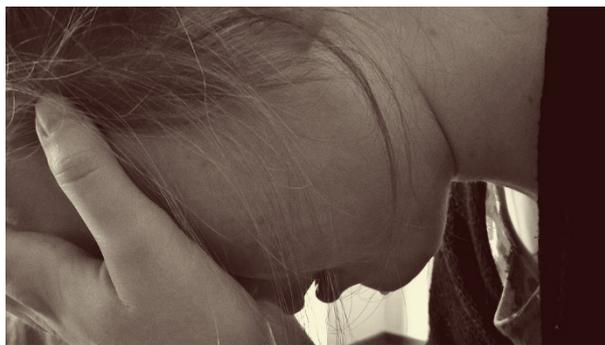




**Safeguarding
is everybody's
business**



Organisational Abuse Factsheet

The Basics.

- This can include neglect and a poor level of care provided within an institution or specific care setting such as a hospital or care home, or in someone's own home.
- It can be through neglect or poor professional practice because of the structure, policies, or practices within an organisation

Signs and Symptoms

- An unsafe, unhygienic or overcrowded environment.
- A strict or inflexible routine.
- Lack of privacy, dignity, and respect for people as individuals.
- Withdrawing people from community or family contacts.
- No choice offered with food, drink, dress or activities.
- No respect or provisions for religion, belief, or cultural backgrounds.
- Treating adults like children, including arbitrary decision-making.

Also be on the lookout for more telling signs of abuse, including cuts, bruises, and restraint. Another big warning sign is an organisation that discourages visits, or the involvement of friends and relatives.

Reporting Concerns

- Organisational abuse is a serious crime. If you think someone is in immediate danger, call the Police on **999** or for non-emergency **101**.
- Or if you're worried about a situation or someone you know who might be a victim of Organisational Abuse in the East Riding of Yorkshire please call:

East Riding of Yorkshire Safeguarding Adults Team on **01482 396940** (Mon-Thurs 9am – 5pm, Fri 9 am-4.30pm) or **(01377) 241273** (out of hours)

or email safeguardingadultsteam@eastriding.gov.uk

Legislation

- The Care Act 2014 helps to improve people's independence and wellbeing. It makes clear that local authorities must provide or arrange services that help prevent people developing needs for care and support or delay people deteriorating such that they would need ongoing care and support
- Statutory guidance that accompanies the Care Act 2014 states responsibilities relating to 'Safeguarding Adult Reviews' (SAR) which could take place as a result of Organisational Abuse

For further details about the work of the East Riding Safeguarding Adults Board visit www.ersab.org.