



**Safeguarding
is everybody's
business**



Neglect and Acts of Omission Factsheet

The Basics

Everyone deserves privacy and dignity - Neglect and acts of omission means failing to ensure a vulnerable adult's privacy dignity and individuality.

Perpetrators of abuse or neglect may be committing one or more criminal offences, examples of which may include:

- Ignoring medical or physical care needs.
- Ignoring a person's cultural, religious or ethnic needs.
- Failing to provide access to appropriate health, social care, or educational services.
- Withdrawing the necessities of life, such as medication, glasses, hearing aids, dentures, adequate nutrition, and heating.
- Refusing access to visitors.
- Ignoring or isolating a person.
- Preventing a person from making their own decisions.

Signs and Symptoms

- A dirty, cluttered or unhygienic environment.
- Pressure sores or ulcers, as well as other untreated injuries and medical problems.
- An accumulation of untaken medication.
- A generally poor physical condition, or poor personal hygiene.
- Unexplained weight loss, or other signs of malnutrition.
- Inappropriate or inadequate clothing.
- Inconsistent or reluctant contact with health and social care agencies
- Poor physical condition of vulnerable adult

Reporting Concerns

If you think someone is at immediate danger, call the Police on **999** or for non-emergency **101**.

If you're worried about a situation or someone you know who might be at risk of having their personal needs neglected in the East Riding of Yorkshire please call:

East Riding of Yorkshire Safeguarding Adults Team on **01482 396940** (Mon-Thurs 9am – 5pm, Fri 9 am-4.30pm) or **(01377) 241273** (out of hours)

or email safeguardingadultsteam@eastriding.gov.uk

Legislation

- Criminal Justice and Courts Act 2015 states that Offences of ill-treatment or wilful neglect of persons receiving Health Care or Adult Social Care Services
- Section 44 of the Mental Capacity Act 2005. & Code of Conduct outlines the offence of ill-treatment or wilful neglect of persons without capacity

Keeping Adults Safe from Harm

For further details about the work of the East Riding Safeguarding Adults Board visit www.ersab.org.