



East Riding
Safeguarding Adults
Board

“Safeguarding is everybody’s business”

East Riding Safeguarding Adults Board
Annual Report 2023 - 2024

What makes residents of East Riding feel safe?

“Feeling valued and respected”

“Access to support when needed”

“Building better relationships”



Illustration painted by an East Riding resident

“When I feel in control”

“Access to information”

“Identifying and preventing risk”

Message from Independent Chair

I am pleased to present the annual report of the East Riding Safeguarding Adults Board. The last twelve months have continued to be a challenge as the cost of living continues to impact on many families, businesses and charities. As a safeguarding board we continued to focus on areas of risk and need, our subgroups have really worked hard to drive our priorities forward and this report captures what they have done. I want to thank them and the board manager and her team for their support to me and each other as well as delivering to the public and making our ambition a reality.

Our Board has members from all agencies, providers and charities, and they have continued to share the responsibilities of driving improvements in adult safeguarding. My hope for the next period is that we continue this journey and work with others regionally and nationally to share good practice and keep developing. I want to say a particular thank you to Community VISION who have been a vital asset to the board in driving the engagement with service users and this work continues to evolve.



I would like to thank the full board partnership members for continuing to assure there is a strong safeguarding service across the East Riding and our culture of high support and challenge is still present. The annual conversation is one example of where we come together to review how we are doing and is always well attended.

Learning from reviews both nationally and locally have influenced the improvements we have embedded and there has been some excellent work between other boards such as the community safety partnership, public health and the safeguarding children's partnership. I continue to be proud that we have led on the pilot work with North Lincolnshire to ensure that adults at risk of physical and sexual harm have a route for medical examinations with specially trained health professionals. This work continues and has been funded for a further year.

A learning culture exists in the safeguarding adults board, and we are hearing about so many examples of innovation, and the inclusion of equality and diversity in cases.

Finally, I want to ask those who receive the service and those who care for them to know we as a multi-agency partnership are keen to hear your voices and really listen to what it's like from your perspective and work collegiately when designing and delivering services.

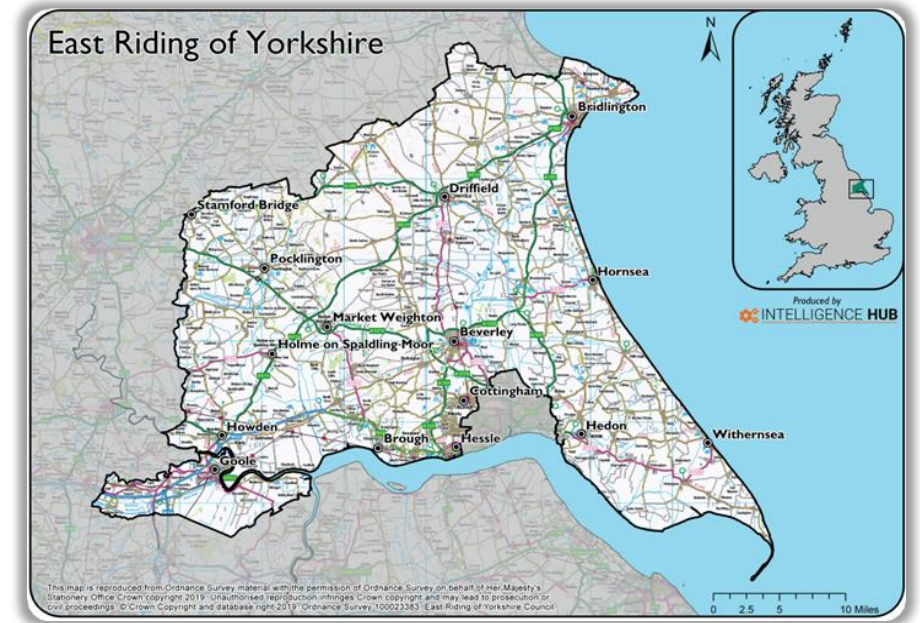
Kay Durrant

Independent Chair East Riding Safeguarding Adults Board



Section 1: East Riding of Yorkshire geography and population

East Riding of Yorkshire council covers approximately 930 square miles making it one of the largest unitary authorities in the country. It is a predominantly rural area with over half the population living in dispersed rural communities. The largest town in the East Riding of Yorkshire is Bridlington, other major settlements are Beverley, Goole and the Haltemprice area to the west of Hull which includes Cottingham, Hessle, Anlaby, Willerby and Kirkella. The East Riding of Yorkshire is generally an affluent area and is ranked amongst the least socially deprived areas in England. There are pockets of deprivation in places such as Bridlington, Goole and south-east Holderness. Increasingly the East Riding of Yorkshire population is becoming older due to migration by retired people particularly to coastal resorts.



The East Riding of Yorkshire has a larger percentage of persons aged over 65 than in Yorkshire and the Humber and England with currently 26.7 per cent of the population estimated as over 65 years (2021 census). The population aged over 65 years is projected to increase to 34.0 per cent by 2043 (Office for National Statistics 2018 population projections). In addition, a high proportion of the population live in rural areas with 43.7 per cent of the population recorded as living in rural areas (2011 census). A relatively high proportion of people are owner occupiers of their own homes.

The role of the East Riding Safeguarding Adults Board

ERSAB Strategic Role

East Riding Safeguarding Adults Board (ERSAB) is a statutory body that makes sure that all agencies are working together to help keep adults in the East Riding safe from harm. We have a statutory duty to do this under the Care Act 2014, along with the Mental Capacity Act (MCA) 2005 and other relevant pieces of legislation.

This annual report is related to our current strategy which runs from 2022-2025.

We continue to work with partners to enhance our board so that we are assured that all those who have a role in protecting and safeguarding adults at risk of harm know how to respond to adult safeguarding issues. Our partners also have a priority role to contribute to the wellbeing of the community and the prevention of abuse and neglect, by ensuring that people have access to a range of services which can support them.

Our vision is that:

- **abuse is not tolerated**
- **the signs and symptoms of abuse are understood, helping to prevent it from happening in the first place**
- **organisations work individually, in partnership and collectively to maintain high standards of safeguarding that keep adults at risk of harm safe**
- **services are equipped to respond effectively and quickly if abuse is suspected or happens with a culture of continuous learning and improvement**

The board will do this by:

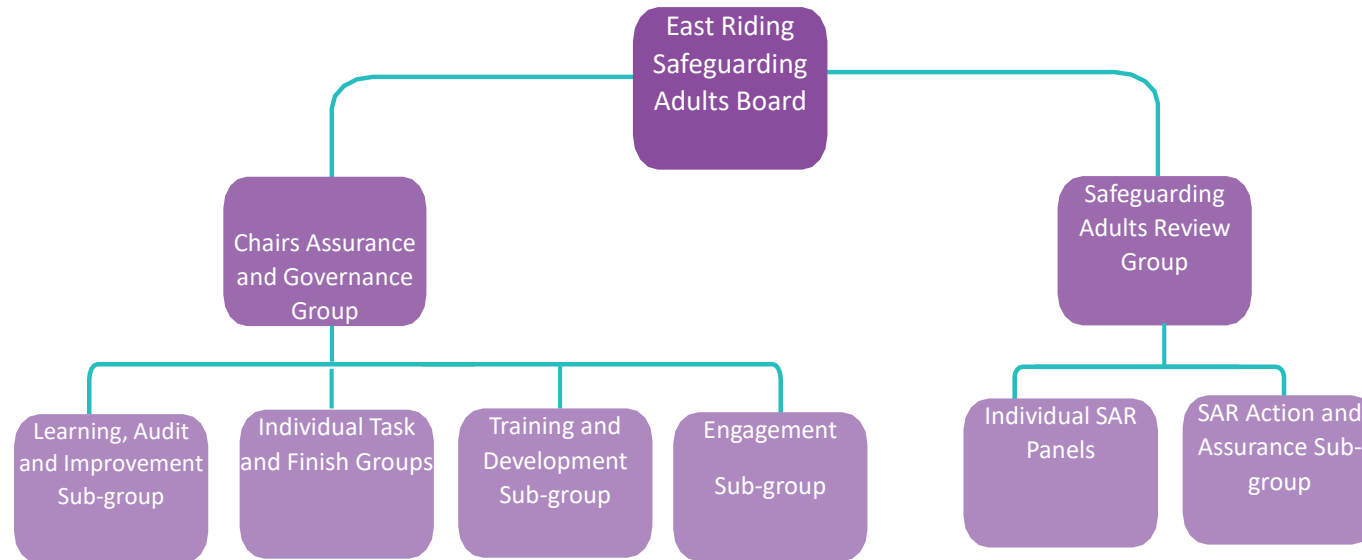
- **helping organisations work together**
 - **mobilising community resources and working closely with the community and voluntary sector to achieve this**
 - **listening to users, carers and the public**
 - **publishing what we are doing**
 - **holding the safeguarding board and its members to account**
 - **encouraging learning from when things go wrong**
- Maintaining robust policies, procedures and guidance**

Board Governance and Membership

The East Riding Safeguarding Adults Board meets on a quarterly basis and is led by an independent chair and made up of representatives from diverse partner agencies. Representation includes core statutory partners (below) non-core agencies, voluntary and community sector. The board is supported by a small business support function, and we have a number of sub-groups with membership from the partnership who make sure the board's priorities and aims are carried out.



Board Structure and Funding



Funding

The work of the board is financed by contributions from the core partners, these being the local authority, the North Yorkshire Integrated Care Board and the Humberside Police and Crime Commissioner.

Partners also contribute significant amounts of staff time and other resource to support the delivery of the board's work programme and to support training delivery.



Board Vision

“Safeguarding is everybody’s business”

Our vision is for the East Riding of Yorkshire to be a place where adults at risk of harm can live an independent life well, free from abuse.

East Riding Safeguarding Adults board strategic plan 2022 - 2025

Our responsibilities

- publish strategic plan: our three year ambition.
- publish an annual report on what we have achieved.
- complete safeguarding adults reviews when adults die or are seriously injured as a result of abuse or neglect.

Three shared goals

- abuse is not tolerated anywhere and signs and symptoms of abuse are understood, helping to prevent it from happening in the first place.
- organisations work individually, in partnership and collectively to maintain high standards of safeguarding that keep adults at risk of harm, safe.
- services are equipped to respond effectively and quickly if abuse is suspected or happens with a culture of continuous learning and improvement.

Our structure

- board with an independent chair.
- strategic chairs group.
- safeguarding adults review subgroup.
- training and development subgroup.
- learning, audit and improvement subgroup.
- Engagement subgroup

key principle 1
empowerment
Presumption of person led decisions and informed consent.

key principle 2
prevention
It is better to take action before harm occurs.

key principle 3
proportionality
The least intrusive response matching the risk presented.

key principle 4
protection
Presumption of person led decisions and informed consent.

key principle 5
partnership
Local solutions through services working with their communities.

key principle 6
accountability
Accountability and transparency in delivering safeguarding.

These principles inform and guide the ways in which professionals and other staff work with adults and have been embedded in work throughout the year.⁹

Board Strategic Objectives



Our strategic objectives 2022 – 2025 - What we will do:

1. Ensure adults who do not have a voice themselves are represented and have appropriate support and the means to express their views.
2. Develop and deliver training, advice and information for health and social care staff, volunteers and the public on how to help identify and prevent abuse.
3. Support adults at risk of harm to make informed decisions about their situation and where abuse is suspected or has occurred ensure risks are managed well by all partners.
4. Demonstrate assurance that emerging adult safeguarding themes such as modern slavery and county lines are responded to and fully addressed.
5. Work together to make sure adult safeguarding standards are consistent across organisations to keep adults safe and minimise risk of harm.
6. Demonstrate assurance that outcomes from any learning (including safeguarding adults and domestic homicide reviews) improves safeguarding effectiveness in the East Riding of Yorkshire.

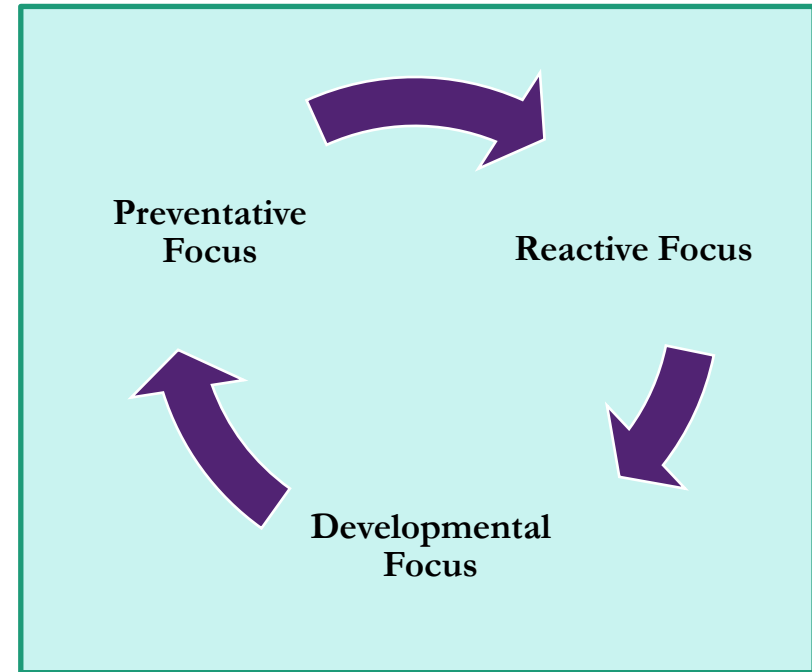
Learning

Learning is a critical part of the role of the board and is also embedded into its statutory responsibilities.

Firstly, the board has a **preventative focus** in contributing to the development of cultures, systems and processes that support adults at risk of abuse or neglect, so that wherever possible, harm does not arise;

Secondly, it also has a **reactive focus** in instigating Safeguarding Adults Reviews following a death, or other situation that meets the criteria set out in s44 of the Care Act 2014 and also responding to issues regarding provider concerns.

Thirdly, the board has a **developmental focus** in drawing out and disseminating the learning from Safeguarding Adult Reviews, keeping local organisations up to date with national developments, and building and nurturing inter-agency networks that support the safeguarding agenda.



Learning from Safeguarding Adult Reviews (SARs)

In 2023-24 the board produced a collaborative learning report. The purpose of the report was to examine the trends and themes across Safeguarding Adult Boards at a national and regional level and examine learning opportunities based on recommendations set out in SARs with an emphasis on preventing similar occurrences within the East Riding and maximise opportunities for collaborative learning.

Based on the themes identified across the Integrated Care Board (ICB) footprint the board delivered a number of SAR learning events. These were well attended with positive feedback received.

The board has also delivered SAR learning events with the following themes:

- Sexual Assault
- Hoarding
- Domestic abuse and the elderly
- Transitions and Suicide

In addition to the collaborative learning report and SAR learning events the board has produced a number of learning briefs which are a tool to be used in training and development sessions and practice supervision. These are available on our website www.ersab.org.uk



Some of our successes in 2023/24

- Commissioned and completed a number of SARs
- Completed new SAR procedures and procedures about managing people in a position of trust (PIPOT)
- Led SAR system-wide learning events
- Continued to provide a strong range of training & learning opportunities for staff working in the independent sector
- Ran two successful dedicated adult safeguarding weeks – one in June and one in November
- Produced a range of what-if cards which are guidance cards with advice about how to respond to a range of safeguarding risks
- Maintained a public facing website
- Developed our first partnership engagement strategy which outlines how we will engage with the public and hear their voice
- Our website is www.ersab.org.uk

Our priorities for 2024/25

Throughout 2023/24 a number of key priorities have emerged which we have said we will put more focus on in 2024/25, which are:

- Further develop the work on user engagement ensuring we use as many opportunities as possible to listen to people about their experiences of safeguarding and to ask people to influence our work
- To understand more about our partners safeguarding data – such as the Police, Humberside Fire & Rescue service and NHS partners
- To understand more about local demographics such as educational attainment, unemployment rates, housing and lifestyle conditions etc so that we are more aware about where safeguarding may occur
- To target isolated or hard to reach communities including rural and coastal areas
- To develop joint working opportunities with Hull which would be of benefit to our statutory partners and others
- Develop and deliver system-wide partnership training opportunities



Safeguarding Adults Board Training 2023/24

The Safeguarding Adults Board offers free safeguarding training to independent social care providers, including both residential and home care providers. Where resources allow, training is also provided for Board Partners on request.

During 2023-24 ERSAB has continued to offer a blended training approach which meets the needs of the sector. This included: eLearning; workbooks and virtual on-line via Microsoft Teams. On-line training has been an effective means of continuing to offer training during the challenges of the last four years as well as saving travel time and cost for care providers. However, we have heard from care providers that they would like to have the option of in-person training again because they value the greater networking and engagement it provides.

There continues to be high demand for courses offered at all levels. Providers make good use of all four training options as shown in the data within this annual report.



ERSAB Training Delivered in 2023/24

Delegate feedback indicates that training continues to be regarded as excellent or very good by most delegates.

Due to not having a training officer from January to March 2024, Level 1 Recognising Adult Abuse and Level 2 Mental Capacity Act training were not delivered on-line in this period, however the other options continued to be available.

ERSAB's system of Cascade training - where experienced members of staff from the independent care sector are trained and supervised by ERSAB to deliver the ERSAB Level 1 Recognising Abuse course to staff within their own organisation – is an important strand of the training offer. During 2023 – 24 Cascade trainers delivered Level 1 training to 300 members of staff in their organisation. Seven new cascade trainers attended the 2 day cascade train the trainer course run in April 2023. We currently have 11 excellent, active cascade trainers.

ERSAB course content is regularly reviewed and updated as necessary such as when there are changes to legislation or procedure or when a training need is identified through Safeguarding Adult Reviews (SARs) and quality assurance processes.

ERSAB training delivered in 2023 – 2024

The table below shows the training delivered by East Riding Safeguarding Adults Board trainers, cascade trainers, the online resources and the numbers of people who completed the training.

	ERSAB Virtual via Teams	eLearning	Workbook	Cascade	Total
L1 Recognising Adult abuse	79	831	431	300	1,641
L2 Mental Capacity Act	82	192			274
L2 Reporting Concerns	158				158
L3 Role of the Manager	38				38
L3 Cascade Train the Trainer	7				7
				Grand Total	2,118

Future East Riding Safeguarding Adults Board training plans

- To develop the new ERSAB Learning and Development Strategy 2024-25
- To work with partners to increase the multi-agency safeguarding training offers covering a number of new board policies.
- Continue to work with independent care providers to enhance ERSAB training offer to them
- Work with partners to raise awareness of safeguarding adults with the general public and employees who don't have direct contact with adults at risk of harm
- Expand the role of Cascade trainers to deliver additional safeguarding adult training or become involved in multi-agency training.





East Riding
Safeguarding Adults
Board

The next few pages of this annual report focus on safeguarding and deprivation of liberty (DoLS) data as collected by the East Riding Council.

Safeguarding Statistics for the East Riding of Yorkshire in 2023-24

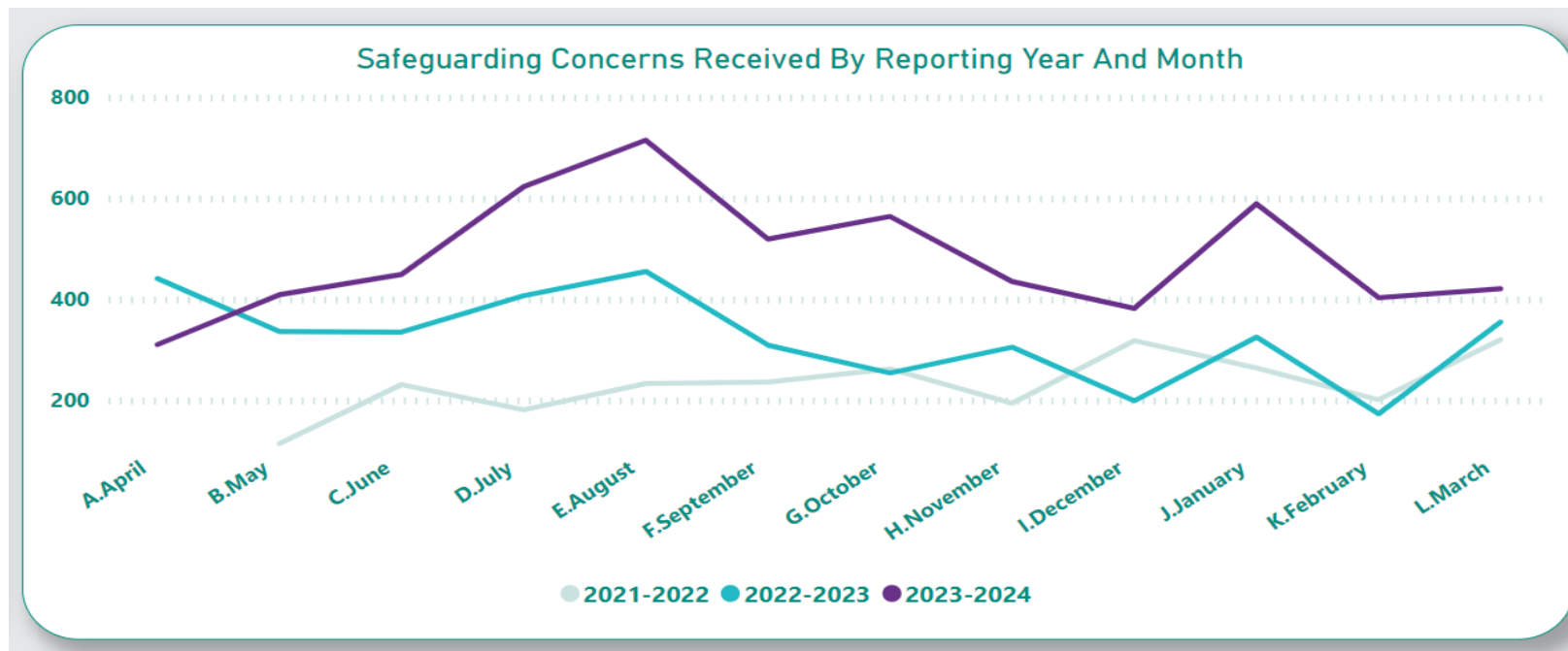
If an issue about an adult's safety is raised with the council, it is recorded by the safeguarding adults team (SAT) as a safeguarding concern. The SAT will assess the concern and take appropriate action. The concern is considered against the three statutory criteria for a Section 42 enquiry. The Section 42 is derived from the Care Act 2014 and requires local authorities to make enquiries or instruct others to do so, if it is believed an adult is at risk of abuse or neglect. Depending on the findings, this activity may or may not be investigated within a Section 42 enquiry.

The workload of the safeguarding adults team is reflected in two sets of data, one reflecting new safeguarding concerns received during the period and the other showing enquires concluded in the period, there can be an apparent mismatch as work spans the nominal annual reporting periods.



Safeguarding Concerns Received

In 2023-24 there was a 50% increase in concerns compared to 2022-23. This fits the overall pattern from 2021-22, except for a 30% drop in April 2023. The peaks of the year closely match that of the previous year's reporting with only minor deviation.



The graph illustrates the variable number of concerns each month and the overall increase compared to the previous year.

Source of Safeguarding Concerns

The source is the person/organisation reporting the concern – not the location or source of risk.

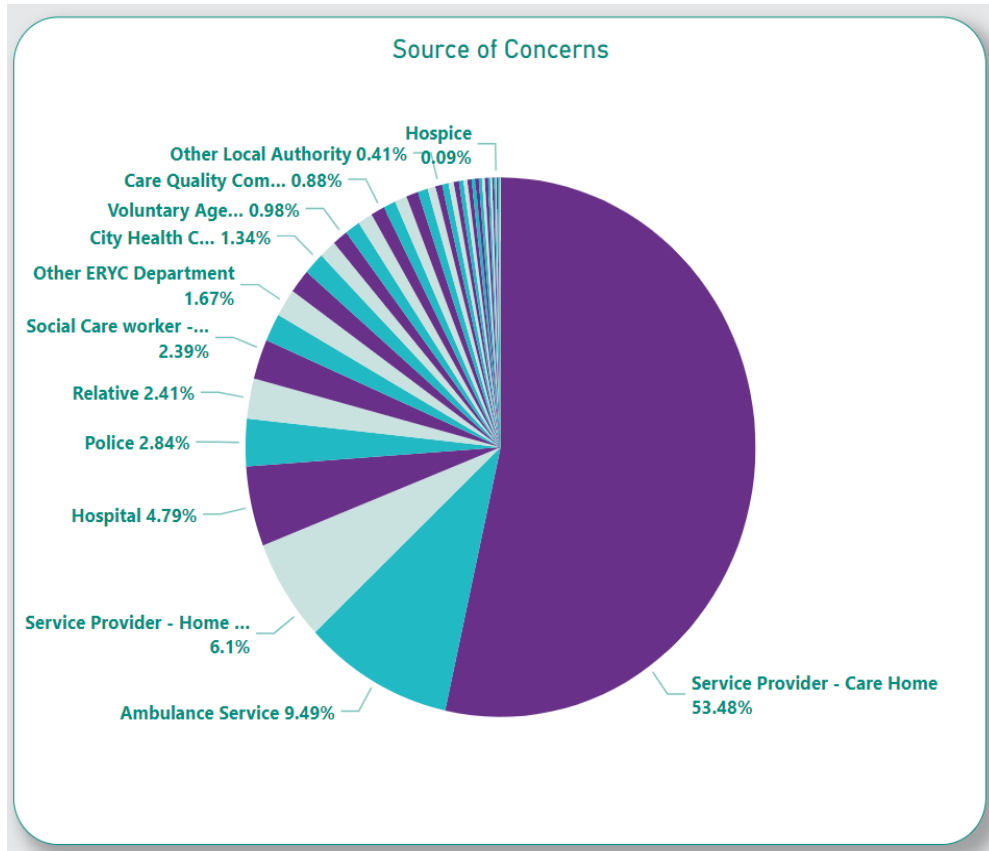
Source	2022-2023	2023-2024	2022-2023	2023-2024
Service Provider - Care Home	1913	3116	49%	53%
Ambulance Service	214	552	5%	9%
Service Provider - Home Care	201	355	5%	6%
Hospital	216	279	6%	5%
Police	226	166	6%	3%
Relative	106	140	3%	2%
Social Care worker - ERYC	173	139	4%	2%
Other ERYC Department	38	99	1%	2%
Adult Mental Health Services	128	97	3%	2%
Ambulance Trust	*	83	0%	1%
City Health Care Partnership	38	78	1%	1%
Friend/Neighbour	20	64	1%	1%
Social Care worker - Other Agency	41	57	1%	1%
Voluntary Agency	34	57	1%	1%
General Practitioner	56	55	1%	1%
Care Quality Commission (CQC)	172	51	4%	1%
District Nurse	89	45	2%	1%
Anonymous/Not Known	48	45	1%	1%
Housing Association	34	44	1%	1%
NHS Hospital	*	37	0%	1%
Service Provider - Day Services	24	30	1%	1%

Other sources have been recorded but not shown in the table above as each source amounts to less than 1% of the overall range of sources of safeguarding concerns.

The single largest source is care home providers which accounted for 53% of all concerns received in 2023-24. Care homes are consistently the dominant source of safeguarding concerns in the East Riding.

*Revised categorisation implemented in 2023-24

Below is a pie chart showing the range of safeguarding sources for 2023-24



The location of those concerns that were progressed to enquiries was 45% in care homes, 43% a person's own home, 4% in the community, 4% hospital and 3% in other locations

Whilst there are differences between years there has not been a significant change in the overall characteristics of individuals involved in safeguarding concerns or those progressing to an enquiry.

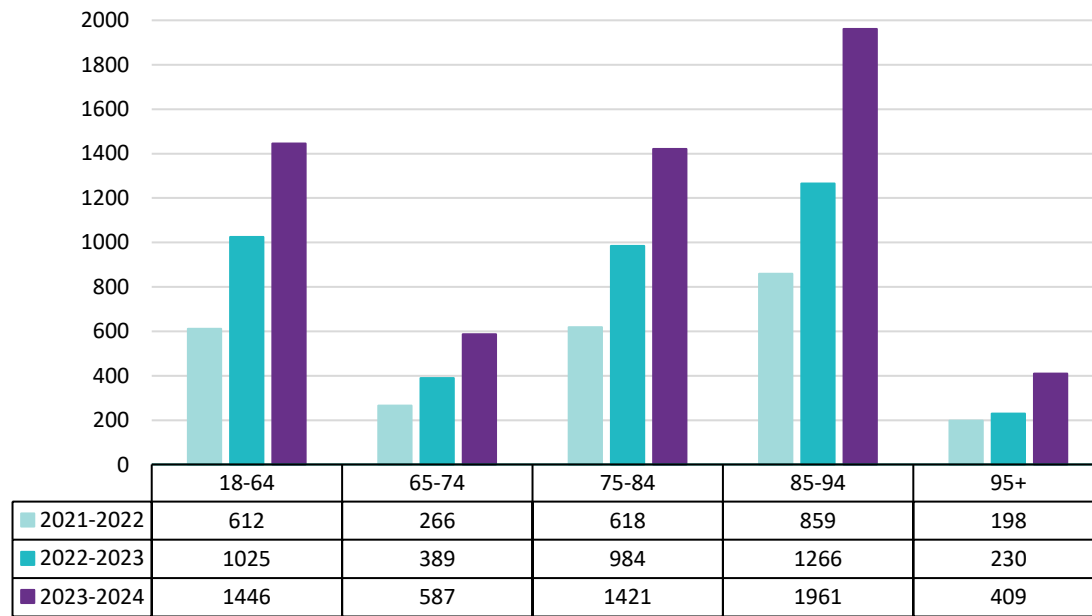
The demographic characteristics of the people who were involved in safeguarding concerns are broadly similar year on year with approximately two thirds relating to females.

The gender proportions reflect the same proportionality as Adult Social Care:

Reporting year	Male	Female
2021-2022	38%	62%
2022-2023	36%	64%
2023-2024	39%	61%

The recorded ethnicity was as previous years virtually all White (97%) with the second largest category Undeclared / Not Known (2%), reflecting the social care population in the East Riding of Yorkshire.

Safeguarding concerns by age band



The **age profile** is like previous years and proportionately match with the following spread:

Age Range	2021-2022	2022-2023	2023-2024
18-64	24%	26%	25%
65-74	10%	10%	10%
75-84	24%	25%	24%
85-94	34%	33%	34%
95+	8%	6%	7%

Primary support reason of concerns received

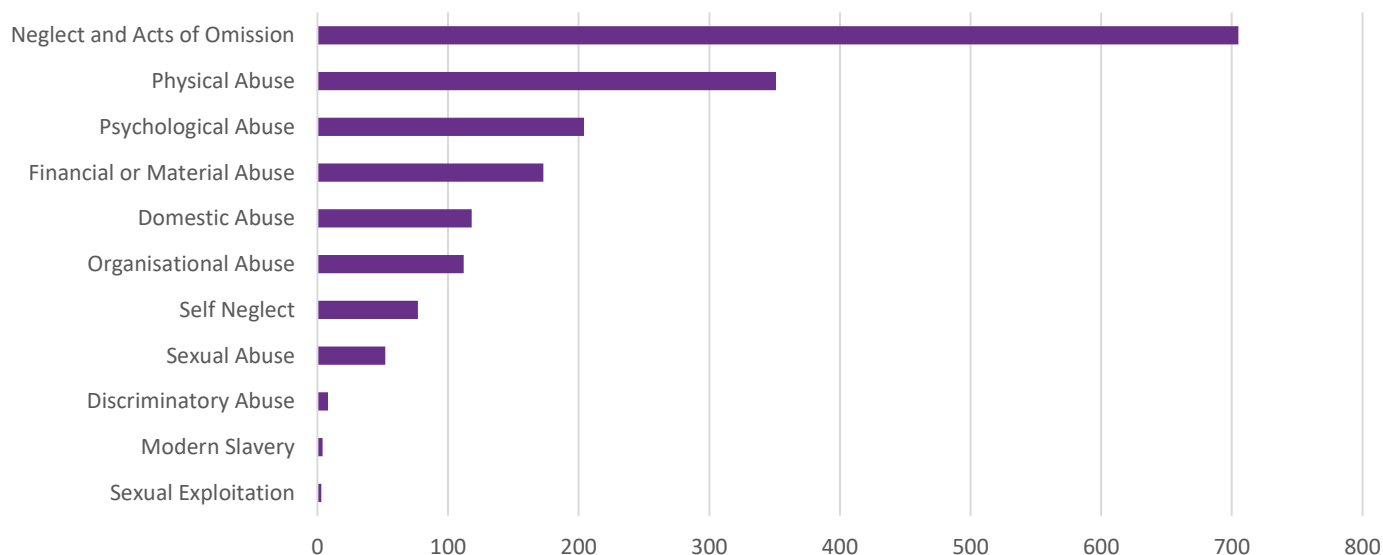
Physical Support remains the leading support reason but has reduced considerably over the last three years with increase in others and a large number of concerns with no recorded support reason as these persons are not otherwise known to ERYC ie not in receipt of services organised by the council.

Primary Support Reason	2021-2022	2022-2023	2023-2024
Physical Support	40%	36%	39%
Support with Memory and Cognition	31%	30%	26%
No Support Reason	11%	18%	19%
Learning Disability Support	7%	6%	7%
Mental Health Support	7%	7%	7%
Social Support	2%	2%	2%
Sensory Support	1%	1%	1%

Concluded Enquiries by Type of Abuse

The annual NHS England Safeguarding Adults Collection requires categorisation against a list of eleven abuse types. For completed enquiries neglect and omission remains the most common as the type of risk (39%) reflecting that the majority of enquiries relate to individuals in receipt of a care service where a provider's actions can be classified as neglect or omission.

From May 2021 the council's IT system has allowed the recording of multiple abuse types for each safeguarding enquiry which better reflects the circumstances of the person at risk.



	Sexual Exploitation	Modern Slavery	Discriminatory Abuse	Sexual Abuse	Self Neglect	Organisational Abuse	Domestic Abuse	Financial or Material Abuse	Psychological Abuse	Physical Abuse	Neglect and Acts of Omission
■ Enquiries	3	4	8	52	77	112	118	173	204	351	705

Concerns progressed to an enquiry

The proportion of concerns that are progressed to an enquiry was 14% in 2023-24 and 18% in 2021-22. Although the majority of concerns do not progress to a formal enquiry there is a social work input into many cases and all involving CQC registered care providers are shared with the councils Contracts and Quality Monitoring Team which tracks trends.

Outcome	2022-2023	2023-2024
Are Awaiting a Decision	0%	1%
Not progressed	67%	80%
Have been Sign Posted	15%	5%
Progressed to Other Enquiry	1%	0%
Progressed to Section 42	17%	14%

Making Safeguarding Personal (MSP)

Ensuring adults at risk are consulted on their preferred outcome from the safeguarding concern is integral to all enquiries and plans. MSP in the East Riding of Yorkshire is about having meaningful conversations with adults at risk about their desired outcomes and how the response in safeguarding situations enhances involvement, choice, and control, as well as improving quality of life, wellbeing and safety.

Whilst it is not possible to ask all persons involved in an enquiry about their desired outcome the rate in the previous year averaged 75%. In 2023-24 this rose to 79% and of that figure 83% of individuals expressed a desired outcome.

For those individuals that were recorded as being asked and who expressed preferred outcomes 96% were fully or partially achieved. In 2022-23 this figure was 92% for the same criteria.

Mental Capacity of people involved in a completed Section 42 enquiry

The proportion of people involved in an enquiry in 2023-24 identified as lacking capacity is shown in the table below. Comparison with previous years is unhelpful as it was not recorded on the system in a reportable format. It is now mandatory in the safeguarding recording.

Collection Year	Yes, they lacked capacity	No, they did not lack capacity	Capacity unknown
2023-2024	43%	38%	19%

Deprivation of Liberty Safeguards (DoLS)

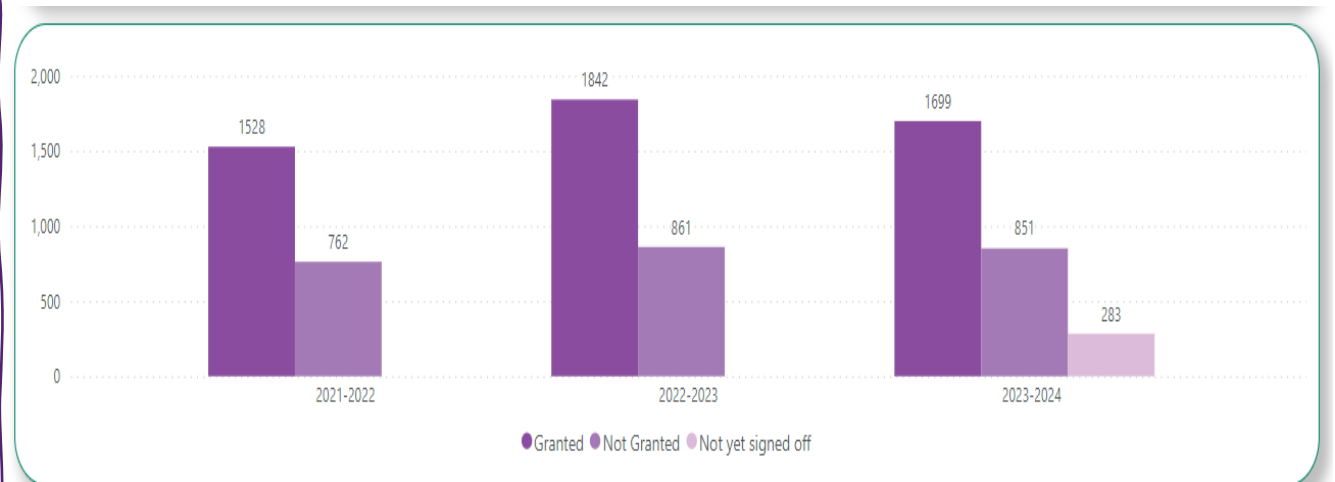
The Deprivation of Liberty Safeguards (DoLS) is the procedure described in law when it is necessary to deprive of their liberty a care home resident or hospital patient who lacks capacity to consent to their care and treatment in order to keep them safe from harm. Arrangements are assessed to check they are necessary and, in the person's best interests.

There are six assessments before the council, as supervisory body, can make an authorisation for the deprivation of a person's liberty.

As with most councils there has been an ongoing backlog of DoLS applications and a recruitment and resource pressure. The council has put in place firm arrangements to significantly address the backlog by ensuring applications are promptly allocated to Best Interest Assessors (BIA), that external BIAs are progressed, chased, and an efficient signatory process is in place.



The table below compares the DoLS applications received and processed in the last three financial years.





East Riding
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The next few pages of this annual report focus on the work that the sub-groups have been doing over the year.



Safeguarding Adult Reviews (SARs)

- The East Riding Safeguarding Adults Board has a legal duty under the Care Act 2014 Section 44 to carry out a safeguarding adults review in cases where there has been serious injury or death of an adult at risk of harm and there is concern about the way in which agencies worked together. The Safeguarding Adults Board works within the national guidance to undertake the most effective review to learn from events and to improve services and practice.
- We also continue to consider ways of highlighting lessons learnt from local and national safeguarding adults reviews and produce seven-minute briefings as a way of sharing good practice within safeguarding agencies through identifying lessons learnt and how these can affect local practice.

SAR Subgroup

The SAR sub-group meets to consider all cases referred. The role of the group is to discuss cases referred and make decisions about whether they meet the s44 Care Act criteria for a SAR. We also discuss whether there are opportunities for system wide learning from those cases which do not meet the criteria.

A significant piece of work has been trialled by the group this year which has involved reviewing each case against a local decision-making tool which recognises key elements of the legal criteria. This ensures we are always consistent in our methodology and have a strong evidence base for our decision.

The ultimate decision about whether we proceed with a SAR rests with the board's Independent Chair.

It is notable that we have seen a rise in the number of homeless deaths, and we have completed SARs on these and identified a number of learning opportunities for agencies who provide services and support for these adults.

Number of SARs in 2023-2024

SAR Referrals Considered 2023-2024	SAR Referrals Approved for Full Statutory SARs	SAR Referrals Approved for Discretionary SARs/Desktop Reviews	SAR Referrals with No Further Action
10	4	1	5





SAR Challenges

The main challenge is the process for appointing independent chairs and authors and the time this takes, and also the availability of SAR authors. This is a national issue however some SABs are able to navigate this by targeting individuals they have either used before or are recommended to them. Now that we have built up our own network of authors, we have experts we can work with however they don't always have capacity.

The referrals to the SAR sub-group have risen over the year and this is continuing to put pressures on all partners, especially when they progress to a SAR.

All statutory partners and some others are often completing more than one SAR at the same time for the East Riding along with other reviews for either the East Riding and/or Hull and this is a significant pressure which we all recognise.

Areas of best practice

We are continuing to always look at opportunities to share learning even if the case does not meet the SAR criteria. This has been done through joint learning briefs. The identification of a training need for GPs was an area of best practice highlighted in the group.

The creation of the “pen picture” submitted by each partner agency to help inform the decision-making process has been an area of best practice. This helps us avoid unnecessary delay by having all significant information in one place at the meeting.

SAR Actions & Assurance Subgroup

The purpose of the SAR actions and assurance sub-group is to work with our partners to monitor the implementation of the actions and recommendations made within SAR reports. Our aim is to ensure learning is embedded throughout the health and social care system to minimise the risk of future incidents.

All our action plans are RAG rated so that as we receive the assurance the actions can move through to closure promptly.

Areas of best practice

There has been good engagement in SAR and SAR actions and assurance sub-group to date and partners are commended for this. This is an advantage as members are all familiar with the full processes.

The discussion and decision making are strong, and this is well documented for audit and future reference.

Good relationships have developed between ERSAB office and the coroner's office.



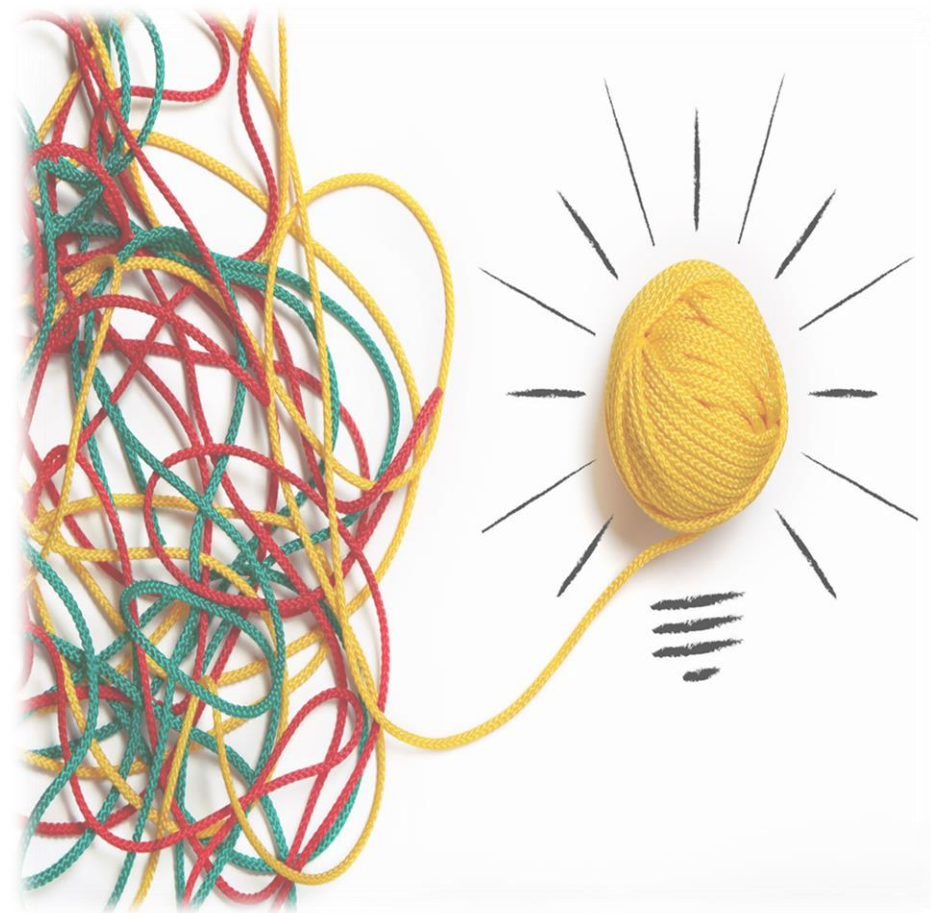
Learning, Audit & Improvement Subgroup

The purpose of this sub-group is to ensure a culture of continuous learning and improvement across the organisations that work together to safeguard and promote the wellbeing and empowerment of adults, identifying opportunities to draw on what works and promote good practice.

In this reporting year we have completed multi-agency audits with themes which include: self-neglect, neglect, organisational abuse, person in a position of trust, and domestic abuse. The group have analysed information both qualitative and quantitative to support learning and development, this has aided the development and review of multi-agency policy and procedures. The work has fed into the training and development subgroup, user engagement group and SAR actions and assurance group, facilitating needs-based education & development and a system response to learning.

The group have produced a number of learning briefs which have been cascaded across multi-agency platforms:

<https://www.ersab.org.uk/training/#learning-briefs>



Training & Development Subgroup

The purpose of this sub-group is to ensure that the ERSAB training & development strategy is being adopted and embedded across agencies. It also takes forward the actions related to workforce training and development which are raised at the board and other sub-groups.

Training & learning platforms

Partner agencies operate different platforms for their staff to access relevant training. Adult Social Care within ERYC have a learning management system called ASC Leader through which a vast amount of health and social care training is delivered and hosted.

The Acute Trust has entered into a group structure with North Lincs and Goole and mandatory training including safeguarding was consolidated across the group.

ERSAB itself holds a training calendar which is on the ERSAB website www.ersab.org.uk. This is for registered providers of social care.

Community VISION hosts many safeguarding sessions, and these are shared widely via their open newsletter

NHS partners are responsible for delivering their own training and they do so with on-line and in-person events.

Training and development collaborative working

Specialist practitioners from ERYC adult social care have worked with learning and social care to develop training on the topic of hoarding disorder as this was an unmet area of learning. The result was an eLearning offer, a delivered course, and a toolkit of resources to serve as a multi-agency training offer that would operationalise the hoarding protocol. The hoarding protocol is on the ERSAB website www.ersab.org.uk

The ERSAB training and development strategy has undergone a complete review. This is also available on the ERSAB website.

A safeguarding adults easy read leaflet has been produced within the learning and skills social care team and was then endorsed by the ERSAB, is available via the ERSAB site, and is accessible to all system partners.

Learning from SARs and audits have been routinely mapped through this sub-group and where necessary training sessions have been updated to incorporate this learning.



Areas for Further Development

Data from our partners about training activity is difficult to obtain due to the different IT systems used to collect it. The Board does however receive assurance that appropriate training is available and attended during the ERSAB annual conversation.

To host a wellbeing and prevention resource on the ERSAB website. This will include website links, apps etc on preventative, risk management, supporting, and empowering information about safeguarding.

To develop additional MCA training for care providers, to include using and applying the MCA.

To seek more contributions from system partners to take part in safeguarding week.

To develop and deliver system-wide training on MARM (Multi-agency risk management). This is the process used when adults have capacity but choose lifestyles which may be high risk to themselves or others.



Engagement Subgroup

The ERSAB Engagement subgroup was established to ensure that the voice of adults is heard throughout all the work we do as a partnership across the sectors.

It is important to remember that all of us as professionals may also be adults in need of care and support at some point in our lives; and it is likely that all of us will have experience of using a variety of health and care services either as an individual, or as a family member, friend, neighbour or colleague. Therefore, this subgroup is about engaging with all of us.

Key achievements throughout this year include the following:

Establishing closer links with the voluntary, community and social enterprise (VCSE) sector across East Riding, including infrastructure organisations such as Community VISION, HEY Smile Foundation, Active Humber, Humber All Nations Alliance, as well as health and social care providers such as Healthwatch East Riding of Yorkshire, Voiceability, Alzheimer's Society, Age UK East Yorkshire and CHCP CiC. This ensures that we are able to have a stronger reach across the area in order to engage with the different communities of adults that the VCSE supports, including those with protected characteristics, as well as carers and those living in rurally isolated areas. It also ensures that we are listening to the voice of the VCSE who can advocate on behalf of their beneficiaries and represent their interests.

A 'Show and Tell' event was held in February 2024. We talked about the future development of the ERSAB website, safeguarding adults training and ERSAB marketing materials. These areas have been threaded into the engagement action plan.

The ERSAB Engagement Strategy has been drafted and the next phase will involve wider consultation through more focus groups. Community VISION have taken the lead on this, and we welcome the approaches they are using.

Some of the statements shown in this annual report are what adults have told us about safeguarding and what it means to them.



How do East Riding residents want us to engage with them?

We have talked with various user groups in East Riding about how we can engage with them better, and this is what they have told us:

“Open discussion and regular information is key to opening up the topic and preventing abuse”

“Be approachable and human”

“Meet and talk with people in existing groups”

“Use simple English and be inclusive - think about English as a second language”

“Respect us and what we have to say”

“User/lived experience should be integral to an organisation’s policies and procedures”

East Riding Local Modern Slavery Forum

ERSAB have worked with partners to establish the East Riding Local Modern Slavery Forum. This is a multi-agency group made up of partners from East Riding Council, Humberside Police, Humberside Fire & Rescue Service, Public Health, Trading Standards and the Gangmasters & Labour Abuse Authority.

Modern Slavery Champions

As part of Safeguarding Week 2023 ERSAB launched the Modern Slavery Champions campaign.

Modern Slavery Champions were asked to -

- Be a point of contact for queries
- Receive and share the quarterly newsletter from Humber Modern Slavery partnership
- Be responsible for cascading information
- Encourage team members to complete training appropriate to their roles
- Be a conduit for feeding intelligence into the partnership
- Report back best practice or new ideas for sharing in the Humber-wide newsletter

Training was provided and there were opportunities to attend events at the Wilberforce Institute in Hull.



East Riding of Yorkshire Council Modern Slavery Policy

ERSAB have worked in conjunction with partners at the East Riding of Yorkshire Council to refresh their Modern Slavery Policy to reflect changes in legislation and partnership activities across the region. The new policy will help the council fulfil its duties under the Modern Slavery Act and ensure victims of modern slavery will be appropriately identified and supported.



Proactive Policing

ERSAB participated in a proactive Policing event to set a number of themes for action for the upcoming year. Through discussion the group settled on four areas of focus:

- Sexual exploitation
- Juvenile labour
- Care homes
- Domestic servitude

A steering group will be established to focus on each theme which will endeavour to:

- Increase public awareness
- Increase professional awareness
- Encourage more intelligence submissions, ideally including relevant operational names
- Explore enforcement opportunities



East Riding **Safeguarding Adults** *Board*

To report a safeguarding concern please contact:

East Riding of Yorkshire Council Safeguarding Adults Hub
County Hall, Beverley, HU17 9BA

Tel: **(01482) 396940**

Email: safeguardingadultsteam@eastriding.gov.uk

For out-of-hours enquires, contact the emergency duty team:

Tel: **(01377) 241273**

You can see advice about reporting concerns and access the online concern form by visiting our website at:

<https://www.ersab.org.uk/keeping-safe/reporting-abuse/>

Look for the big red button:

Think an adult is at risk?

Report your concerns