



Residents invited to help shape the future of health and care in Bridlington

The closing date for this survey is midnight Sunday 9 August 2026. York and Scarborough Teaching Hospitals NHS Foundation Trust, together with NHS Humber and North Yorkshire Integrated Care Board and other health and care partners, is encouraging patients, local residents, staff and community organisations to share their experiences, ideas and priorities as work continues to develop a long-term vision for health services in Bridlington. The feedback gathered through this engagement will help inform:

- The future of services currently provided through the Bridlington Care Unit
- Development of the Trust's emerging clinical strategy
- Future health and care services in Bridlington
- The longer-term vision for Bridlington Hospital

Find out more about Bridlington Hospital here: <https://www.yorkhospitals.nhs.uk/news-and-media/a-bright-future-for-health-and-care-in-bridlington/>

Introduction

All responses are anonymous, and we will not ask for your name or contact details. If you need this survey in large print, another language or another format, or if you need help to complete it, please contact:

Email: yhs-tr.communications.team@nhs.net
Telephone: 01904 721855

1) Before today, were you aware of Bridlington Care Unit?

- ☐ Yes
☐ No

2) Have you or someone close to you ever used Bridlington Care Unit?

- ☐ Yes – I have
☐ Yes – a family member or friend has
☐ No
☐ Unsure

3) Before completing this survey, were you aware of the proposal to close Bridlington Care Unit?

- ☐ Yes
☐ No

4) Which statement best describes your understanding of the proposal?

- ☐ Bridlington Hospital is proposed to close
- ☐ Only Bridlington Care Unit is proposed to close while other hospital services continue
- ☐ Some services at Bridlington Hospital are proposed to close
- ☐ I am not sure

5) Overall, to what extent do you support the proposed closure of Bridlington Care Unit?

- ☐ Fully support
- ☐ Mostly support
- ☐ Neither support nor oppose
- ☐ Mostly do not support
- ☐ Do not support at all
- ☐ I don't know enough to say

6) What are the main reasons for your answer?

7) Which of the following concerns, if any, do you have? (Select all that apply)

- ☐ Patients may stay longer in acute hospitals
- ☐ Pressure on community services
- ☐ Availability of care packages
- ☐ Impact on carers and families
- ☐ Increased travel for families and visitors
- ☐ Loss of local NHS services
- ☐ Impact on older people
- ☐ Impact on people with complex needs
- ☐ No concerns
- ☐ Other

If you selected Other, please provide details below

8) Which statement comes closest to your view?

- ☐ People should be supported to recover at home whenever it is safe to do so.
- ☐ People should usually remain in a hospital setting until they no longer need any ongoing care.
- ☐ It depends on the individual circumstances.
- ☐ Don't know.

9) To what extent do you agree that people should be supported to return home as soon as it is safe to do so, rather than remaining in hospital longer than necessary?

- ☐ Strongly agree
- ☐ Tend to agree
- ☐ Tend to disagree
- ☐ Strongly disagree
- ☐ Don't know

10) Thinking about people who are medically ready to leave hospital but still need some ongoing care or support, where do you think that care should happen? (Select all that apply)

- ☐ At home with community nursing support
- ☐ At home with social care support
- ☐ At home with support from a multidisciplinary health and care team
- ☐ Short-term recovery or rehabilitation services to help people regain independence
- ☐ A care home or nursing home
- ☐ Another community hospital
- ☐ Another NHS hospital service
- ☐ Other

If you selected Other, please provide details below

11) How confident are you that people could be safely supported at home or in the community instead of at Bridlington Care Unit?

- ☐ Very confident
- ☐ Fairly confident
- ☐ Neither
- ☐ Not very confident
- ☐ Not at all confident
- ☐ Don't know

12) Which services would give you the greatest confidence that people could safely return home? (Select up to three)

- ☐ Community nursing
- ☐ GP services
- ☐ Social care
- ☐ Rehabilitation services
- ☐ Bee at Home Care (home-based support)
- ☐ Community therapy services
- ☐ Care homes
- ☐ Family and unpaid carers
- ☐ None of these
- ☐ Don't know

13) Which services give you the least confidence? (Select up to three)

- ☐ Community nursing
- ☐ GP services
- ☐ Social care
- ☐ Rehabilitation services
- ☐ Be at Home Care (home-based support)
- ☐ Community therapy services
- ☐ Care homes
- ☐ Family and unpaid carers
- ☐ None of these
- ☐ Don't know

14) Which three factors are most important when planning services for people who are ready to leave hospital? (Select three options)

- ☐ Receiving care close to home
- ☐ Returning home as soon as possible
- ☐ Having support from family nearby
- ☐ Receiving specialist rehabilitation
- ☐ Well-coordinated support
- ☐ Avoiding unnecessary hospital stays
- ☐ Choice of location where care is provided
- ☐ Other

If you selected Other, please provide details below

15) Before Bridlington Care Unit could close, what would you most want to be assured about? (Select up to three)

- ☐ Community services have enough staff
- ☐ Social care packages are available quickly
- ☐ People can return home safely
- ☐ Unpaid carers receive enough support
- ☐ Enough district nursing support
- ☐ Rehabilitation services are available
- ☐ Care home places are available
- ☐ Patients won't stay longer in acute hospitals
- ☐ Readmissions won't increase
- ☐ Patients will receive the same quality of care
- ☐ Other

If you selected Other, please provide details below

16) If more people receive care at home or in community settings, which of the following are most important?

- ☐ Patients receive enough support to remain safely at home
- ☐ Family and carers receive practical support
- ☐ Healthcare professionals communicate well with families and carers
- ☐ Patients can access rehabilitation quickly
- ☐ Care packages are put in place quickly
- ☐ Community services work together

17) Which areas of community care are most important? (Select up to five)

- ☐ Community nursing
- ☐ Be at Home Care (home- based support)
- ☐ Social care packages
- ☐ Rehabilitation services
- ☐ Frailty services
- ☐ Community therapy services
- ☐ Mental health support
- ☐ GP services
- ☐ Care home capacity
- ☐ Support for unpaid carers
- ☐ Hospital outpatient services
- ☐ Diagnostic services
- ☐ End of life care
- ☐ Planned surgery

18) Which one area should be developed that would make the biggest difference for people who need care or support after leaving hospital?

- ☐ Community nursing
- ☐ Be at Home Care (home- based support)
- ☐ Social care packages
- ☐ Rehabilitation services
- ☐ Frailty services
- ☐ Community therapy services
- ☐ Mental health support
- ☐ GP services
- ☐ Care home capacity
- ☐ Support for unpaid carers
- ☐ Hospital outpatient services
- ☐ Diagnostic services
- ☐ End of life care
- ☐ Planned surgery

19) When planning services for people leaving hospital, which of the following do you feel are most important (select up to 4 from the below)

- ☐ Receiving safe care
- ☐ Returning home as quickly and safely as possible
- ☐ Being close to family and carers
- ☐ Receiving rehabilitation support
- ☐ Well-coordinated support
- ☐ Avoiding longer stays in hospital than needed
- ☐ Independence
- ☐ Access to specialist staff

20) Bridlington Hospital will continue to provide a range of hospital services and there are plans to further develop the site in the future. Looking ahead, which services would you most like to see developed at Bridlington Hospital? (Select up to two)

- ☐ Best start and women's health (for example maternity, gynaecology and services for children and families)
- ☐ Cancer and planned care (such as planned operations, diagnostics, and outpatient appointments)
- ☐ Acute illness (assessment and treatment for people who become suddenly unwell)
- ☐ Frailty and end of life care (support for older people, people living with frailty and end of life care)
- ☐ Other

If you selected Other, please provide details below

21) What are the main reasons for your answer?

22) Is there anything else you would like to share about your views on Bridlington Care Unit or the proposed changes?

About You

The following questions help us understand whether we are hearing from a wide range of people. It will also help us understand if different groups have different experiences of healthcare services.

All questions are optional and responses remain anonymous.

We would like to know a bit more about you to help us to better understand the answers you have given during this survey, and the health and care needs of our local communities. We know that people of different ages, ethnicities, sexualities, and other protected characteristics, have different health needs, access healthcare services in different ways, and sometimes have different experiences of care.

By answering some short questions, you can support our work aiming to reduce health inequalities in Humber and North Yorkshire, giving everyone the opportunity to receive care in a way which is most appropriate to them, and improving outcomes for patients.

In line with data protection law, your information will remain anonymous and will only be used to support this survey etc. To find out how we use your information, please visit <https://www.yorkhospitals.nhs.uk/about-us/information-governance/privacy-notices/development-of-services-at-bridlington-hospital-public-engagement-survey-privacy-notice/>

You do not need to answer these questions if you do not want to.

1) Which best describes you? (Select all that apply)

- ☐ Community and voluntary sector representatives
- ☐ Elected representatives
- ☐ Health and care professionals
- ☐ Local residents
- ☐ Trust staff and volunteers
- ☐ Patients, families and carers
- ☐ Prefer not to say
- ☐ Other (please specify)

If you've selected other, please provide details below.

2) What is the first half of your postcode e.g. YO16? (Please do not provide a full postcode)

3) What is your age?

- ☐ 0-19
- ☐ 20-24
- ☐ 25-34
- ☐ 35-49
- ☐ 50-64
- ☐ 65-74
- ☐ 75-84
- ☐ 85 and over
- ☐ Prefer not to say

4) Which of the following best describes your ethnic background?

- ☐ Asian / Asian British
- ☐ Black / African / Caribbean / Black British
- ☐ Chinese
- ☐ Mixed / Multiple ethnic group
- ☐ Prefer not to say
- ☐ White
- ☐ Not on the list (please specify):

5) Gender

- ☐ Female
- ☐ Male
- ☐ Non-binary
- ☐ Prefer not to say
- ☐ Other (please specify):

6) Is your gender the same as assigned sex at birth?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

7) What is your sexuality?

- ☐ Bisexual
- ☐ Heterosexual (Straight)
- ☐ Lesbian or gay woman
- ☐ Gay man
- ☐ Asexual
- ☐ Prefer not to say
- ☐ Other (please state)

8) Do you consider yourself to have a disability or long-term medical condition that limits your daily activities?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

9) What is your religion or belief? (Please select one option)

- ☐ No religion
- ☐ Buddhist
- ☐ Christian (including all denominations)
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Another religion or belief (please specify)
- ☐ Prefer not to say

Thank you for taking the time to complete this survey.

Your views will help shape future health and care services in Bridlington.

We will publish a summary of the feedback received, together with information about how the feedback has influenced future plans, on the Trust website following consideration by the Trust Board.

For updates, please visit:

www.yorkhospitals.nhs.uk/bridlington-bright-future/

How to return your survey

You can return paper copies of the survey using the FREEPOST address below, no stamp necessary, just pop it in an envelope and post it!

FREEPOST RTTL-HSBE-BLHL
Health House
Grange Park Lane
Willerby
HULL HU10 6DT